Blue 20/20 Website Feature Guide

For All Your Vision Needs

Whether you want to save on eyeglasses and contacts, find an eye doctor, or learn how to keep your eyes healthy, **blue2020ma.com** has you covered. To help you get the most from the Blue 20/20 website, we've listed some useful tools, tips, and information below.

Once you're registered on blue2020ma.com, you'll find tools and information to support your vision needs.

Find an Eye Doctor

Search for a network eye doctor or optician near you by entering your zip code and clicking "Get Results."

View Your Benefits

View your vision benefit information, plan details, and claim status.*

Help and Resources

Access the tools and resources to help you get the most out of your Blue 20/20 membership, such as FAQs, out-of-network claim forms, option to print ID cards, and Blue 20/20 contact information.

Vision Wellness

Learn how you can keep your eyes in good health with resources on eye exams, disease awareness, choosing the perfect eyewear, and more.

Register for an Account Today

Registering for a blue2020ma.com account is easy. Simply:

- 1. Go to blue2020ma.com and click "register for an account"
- 2. Enter your first and last name, followed by the last four digits of your social security number and your date of birth, then click "next"
- 3. Enter your email address, and create a password
- 4. Click "register"

^{*} Information is not displayed for dependents over the age of 18. Dependents ages 18 and up should register for an individual account.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Services at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

